

Lebberston Touring Park

Accessibility Statement

Accessibility has been prominent on the national agenda for several years and our development has taken this into account. We also like to consider the carers too as, on our park, they are often the spouse and are trying to make to most of their time together. Parents of children with limited abilities are also in need of a holiday and we have tried to make the family holiday together as 'easy' as possible. Limited mobility does not mean limited intellect or permanent wheelchair use and it is important to remember this.

There are no steps to gain access to any of our public areas.

Tourist information is large and has seating so those who can walk but not stand for long are still able to join in choosing events and venues to visit, whilst carers of those in wheelchairs can sit and have eye-level contact whilst looking at their selected brochures and deciding where to go.

Reception too is large and allows wheelchair access. This enables everyone to come into the shop and choose their own provisions and treats or collect the daily newspaper.

The top toilet block, which is in the quieter are of the park, has the main disabled bathroom measuring 14feet x 10feet. This room allows plenty of space for a helper and has a DocM pack washbasin and toilet with the necessary assistance rails. The double width shower is also fitted with ample assistance rails. Access is by radar key. All amenity block floors are non-slip.

In the toilet blocks there is sufficient contrast in the decor for the visually impaired to differentiate between doors and cubicle dividers. The key pad is lit and a buzzer sounds to notify when entry is possible.

It must be realised that not everyone has a permanent impairment. Those visitors (although very small in number) who are recuperating from illness or surgery may need a different type of support. We do offer use of the disabled facilities to them by lending a radar key. Anyone moving temporarily from one health care trust to another needs to arrange any medical support they may require e.g. changing dressings. The Filey Surgery is supportive in helping to organise this. To recuperate in a calm environment has to have therapeutic benefits.

In any emergency our contact details are Mark and Jane Bozeat, Lebberston Touring Park, Filey Road, Lebberston, Scarborough, YO11 3PE. Tel 01723 585723